## **Ontario Colleges of Applied Arts and Technology**

The information asked for in this survey is collected under the legal authority of subsection 8(2) of Ontario Regulation 34/03 made under the Ontario Colleges of Applied Arts and Technology Act, 2002. The information is used for the administrative and statistical purposes of the college and the ministry, and the publication of the Employment Profile. Only collective information will be reported - individual responses will be kept confidential.

## KPI Student Satisfaction and Engagement Survey

This survey provides you with an opportunity to give feedback about your program and your college. It is not an evaluation of this specific course, subject or teacher.

Please do not mark in this area.
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## **SECTION A:**

1. Please mark the alphanumeric code identifying your program and campus in the following selection box. A list of codes has been printed on the back of the instruction sheet provided to you.

Alphanumeric program code:

A B C D E F G H I J K L M N O P Q R S T U V W X Y 0 1 2 3 4 5 6 7 8 9

2. In which semester/term/level are you currently enrolled?

**1** 2 2 **3** 3 4 4 **5** 5 **6** 6 **7** 7 8 8 Other

**SECTION B:** Please think about how the learning experiences in THIS PROGRAM relate to YOUR future, and then rate the importance of, and YOUR SATISFACTION with the following:

(If you choose 'NOT APPLICABLE', move to the next question. Do not complete the IMPORTANCE or **SATISFACTION** questions.)

**IMPORTANCE** 

**SATISFACTION** 

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SATISFACTION questions.)  This program	Nor Ing	Dortant .	Tiant Ois	Oissatt	Neither Signification	Alis Fied	Lety Satisfied	Stick
3. Provides you with skills and abilities specific to your chosen career	_N_		2	1	2	3	4	5
Provides you with skills and abilities helpful for your future life outside of work.	. 🗀	1	2		2	3	4	5
5. Helps you understand your career options.	. 🖂		2	1	2	3	4	5
6. Develops your writing skills.	N_		2		2	3	4	5
7. Develops your speaking skills.	_N_	ш	2	1	2	3	4	5
8. Develops your math skills.	_N_	1	2	_	2	3	4	5
9. Develops your ability to work with others.		ш	2	1	2	3	4	5
10. Develops your ability to solve problems.	_N_	1	2		2	3	4	5
11. Develops your computer skills.		1	2	1	2	3	4	5
12. Helps you understand further education opportunities.		1	2	_	2	3	4	5
13. OVERALL, your program is giving you knowledge and skills that will be in your <u>future career</u> .		_	2		2	3	4	5

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SECTION C: Please think IN GENERAL about ALL your courses and ALL your teachers in this program, and then rate the importance of, and YOUR SATISFACTION with		IMPORTANCE					SATISFACTION				
the following: (If you choose 'NOT APPLICABLE', move to the next question. Do not complete the IMPORTANCE or SATISFACTION questions.)	Nor	APPLICA.	Nor Ing	Ortant O	Ven Diss	Disself	Veither St. Ois of St. Office	Aris Sa	Ven distinct		
14. Teachers are up-to-date/current in their fields					2		2	3	4		
15. Teachers' presentation of the subject material.				<b>1</b>	2		2	3	4		
16. Helpfulness of teachers outside of class.					2		2	3	4		
17. Promptness of feedback on your work.				<u></u>	2		2	3	4		
18. Helpfulness of feedback on your work.					2		2	3	4		
19. Quality of the learning experiences related to the background theory and concepts of your program.			□N.	<u></u>	2		2	3	4		
20. Quality of the learning experiences related to the practical s or hands-on aspects of your program.	skills			_	2	_	2	3	4		
21. Quality of the learning experiences related to any online inst	truction.			1	2		2	3	4		
22. Quality of field placements, clinical experiences, internships co-op work terms.	s or				2	ш	2	3	4		
23. Usefulness of assigned course materials (e.g., books, other re software, etc.).	adings,			<u></u>	2		2	3	4		
24. The OVERALL quality of the learning experiences in this pro	ogram.				2		2	3	4		
SECTION D: Please indicate YOUR usage of the following services. Rate how important they are to YOU, and if you used them, rate YOUR SATISFACTION with them.		\ \ \	RTANG	_		ATISF/			Len.		
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SECTION E: Please indicate YOUR usage of the following facilities/resources. Rate how	IMPOI	RTAN	CE	, SA	ATISF				
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40. Library facilities/resources (e.g., physical space, books, journals, online databases).		3	1	2	1	2	3	4	5
41. Internet connectivity.	. 1 2	3		2		2	3	4	5
42. Lab/shop facilities.	. 1 2	3	1	2	1	2	3	4	5
43. Individual/group study space.		3		2	<b>_</b>	2	3	4	5
44. Social spaces (e.g., lounge areas).	. 1 2	3		2	1	2	3	4	5
45. Recreation and athletics facilities.	1 2	3		2		2	3	4	5
46. Accessibility of buildings, classrooms, and lab/shops for stud	ents with disal	bilities.		2		2	3	4	5
47. Cleanliness of buildings and rooms (e.g., classrooms, hallway spaces, washrooms).				2	<u> </u>	2	3	4	5
48. General condition of buildings and campus grounds				2		2	3	4	5
49. The OVERALL quality of the facilities/resources in the colle	ge			2		2	3	4	5
SECTION F: Please rate the importance of, and your satisfaction	on with:								
50. The concern of people at this college for your success			1	2	1	2	3	4	5
51. Your overall college experience.				2		2	3	4	5
SECTION G: Please think IN GENERAL about all your cours	es and experi	ences		· · ·		Noith			
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Estimate to the nearest hour, how many hours you spend in a typical 7-day week doing each of the following:	None hours hours hours
66. Traveling to and from the college.	
67. Coursework outside of class.	
68. Participating in college activities other than attending classes	
69. Participating in volunteer activities.	
70. Working for pay	l la companya di managantan di managantan di managantan di managantan di managantan di managantan di managanta
71. Providing care for dependents (e.g., children, spouse/partner, re	
SECTION J: To help us group responses, please provide the following information about yourself: (No information which could identify an individual will be reported.)	SECTION K: College-Specific Questions
72. You are:	82. Do you identify as having Aboriginal ancestry or as First Nations, Métis, Inuit or as part of the Indigenou peoples of North America?
73. Your age is (in years):  1 Less 2 21-25 3 26-30 4 31-35 5 More	11 Yes 21 No
than 21 than 35	83. Which of the following was MOST important to you making your college choice? (Select One Only)
74. Your first language is:	Twitter  Facebook
<ul> <li>75. The education you completed before entering this program includes: (Select all that apply.)</li> <li>High school diploma</li> <li>College upgrading</li> <li>Some previous college</li> <li>College diploma</li> <li>None of the above</li> </ul>	<ul> <li>Email</li> <li>Print (newspaper, magazine)</li> <li>Radio</li> <li>Community/Billboards</li> <li>Television</li> <li>Internet Advertising</li> <li>Other</li> </ul>
<ul> <li>76. Your main goal in enrolling in this program is: (Select only one.)</li> <li>To prepare for employment/career</li> <li>To prepare for further college or university study</li> <li>To pursue an interest or for personal development</li> <li>Other</li> <li>77. You are registered as a:</li> </ul>	84. How would you like us to provide you with new and important information during the semester? (Select One Only)  11 Posters in the hallways 22 College Website 33 Your @mohawkcollege.ca email
☐ Full-time student ☐ Part-time student	<ul><li>Your @elearn.mohawkcollege.ca email</li><li>Your personal email</li></ul>
78. Are you enrolled at Mohawk College on an International Study permit?  —— Yes —————————————————————————————————	85. Do you own an electronic device, like a laptop, table netbook that you can use to take notes in the classr
79. Are you registered in a Co-op Diploma Apprenticeship (CODA) program?  11 Yes 22 No 33 Do not know	☐ Yes ☑ No
80. Has either of your parents/guardians ever attended a university or college?	86. Have you utilized any MSA (Mohawk Students' Asso services in the past year?
T Yes Z No	☐ Yes ☑ No
81. Do you consider yourself to have a physical, intellectual, mental health or learning disability?	
mental health or learning disability?  ☐ Yes ☐ No ☐ Prefer not to say	